

What are OzHarvest Hamper Hubs?

OzHarvest Hamper Hubs will provide a new emergency food relief service for vulnerable members of the community, especially International Students and temporary visa holders. This initiative is available thanks to funding from the City of Sydney and NSW Government, nib Health Funds along with retail space provided by Mirvac.

Each week, OzHarvest will provide a limited number of Food Relief Hampers and frozen ready-to-eat meals available at a 'pop up' locations in Sydney. The delicious, quality meals provided are made weekly by OzHarvest chefs as well by hospitality partners.

Why is it for international students?

OzHarvest has been working closely with local, state and Federal Government to identify gaps in support during COVID-19. One of the groups in need of welfare and food support are international students who are struggling to make ends meet.

OzHarvest's food rescue and relief vans continue to provide daily food relief to 1,300 local emergency relief organisations and charitable organisations servicing the vulnerable community members and families in need and continues to ramp up their efforts of food relief around the country.

Additional Hamper Hubs (*not in conjunction with Mirvac*) will be set up for the other vulnerable communities in Redfern and Waterloo and the OzHarvest Market Kensington continues to open on Tuesdays-Friday for the general public.

If I work for an education provider, how can I access the code to share with our students for support?

Please contact our team at hamperhubs@ozharvest.org.

Do students have to register for a food relief hamper?

It is essential for individuals to register in order to access a free food relief hamper and numbers are limited to one food hamper per household.

Registration details including name of education provider will be required.

This link will be shared internally through the networks of education institutions, local community support services and government agencies.

The link to register is: www.ozharvest.org/hamperhub-edu

On the day, how do students collect the hamper?

- Register using an education provider and education email address at www.ozharvest.org/hamperhub-edu
- Choose the location, date and time
- You will receive a confirmation registration email for the event
- To collect, please bring along your student ID card and a copy of your registration email (digital or printed) when you collect your hamper

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- To share the care and nourishment with as many as possible, we ask that you only register 1 hamper per household

Where can I find a location?

Currently OzHarvest Hamper Hubs are only located in Sydney. Easy to access public locations have been identified with retail space provided courtesy of Mirvac retail centres and details will be available weekly at www.ozharvest.org/hamperhub-edu

From Thursday, 28 May OzHarvest International Student Hamper Hubs will be popping up at:

Harbourside Shopping Centre Level 1, Shop 241 (opposite Pancakes on the Rock) – near Maritime Museum exit
12PM – 4PM – weekly on Thursdays

Rhodes Shopping Centre, 1 Rider Boulevard Rhodes
OzHarvest Hamper Hub located in former Lovisa space, Shop 18
12PM – 4PM – weekly on Thursdays

Can I access this hamper relief service, if I'm not a student?

The specific sites including Harbourside Shopping Centre and Rhodes Shopping Centre will be supporting international students and temporary visa holders who have no access to income and government financial support and are struggling to feed themselves.

The general public can access food hampers at the **OzHarvest Market** (Open Tuesday to Friday 10am to 2pm)

Please see our website for more updates around OzHarvest food deliveries during COVID-19: <https://www.ozharvest.org/ozharvest-response-to-coronavirus-covid-19/>

I'm a student but I don't live near these hamper hubs, where can I get help?

[Click to view ongoing resources for International Students during COVID-19. Compiled by the office of Australian Greens Senator Mehreen Faruqi. April-May 2020.](#)

If you are looking for support, **ASK IZZY** can help you to find the services you need, now and nearby. It is free and anonymous, and you can search services to find food, housing, healthcare, counselling, legal advice, addiction treatment. You'll just need to add your suburb and it will display results that are nearest.

VIC – The Coronavirus Hotline 1800 675 398

QLD – Community Recovery Hotline 1800 173 349

SA – Please refer to askizzy.org.au

NSW – Please refer to askizzy.org.au

WA – Please refer to askizzy.org.au

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Additional Federal government support

- Student visa holders employed by select supermarkets or as part of a nursing program, may be eligible to work more than the 40 hours per fortnight limit.
- Depending on their visa status, international students may be eligible for the government's Special Benefit, for people experiencing severe financial hardship who do not qualify for another form of payment.
- Some students may be able to access their superannuation. Eligibility criteria: "You hold a student visa that you have held for 12 months or more and you are unable to meet immediate living expenses." More information

Additional Red Cross emergency relief funding for temporary visa holders

Australian Red Cross is delivering emergency relief and casework support for people who are on temporary visas, including international students. Find out more and see if you are eligible here: <https://www.redcross.org.au/news-and-media/news/help-for-migrants-in-transition>

How do OzHarvest Hamper Hubs work?

- Pop-Up Hamper Hubs will be open 1 day per week for a 4-hour period, resourced by OzHarvest volunteers and staff and currently is only located in Sydney
- OzHarvest will communicate the details for this new food relief service via Government agencies and Universities who will directly contact their networks of students in need
- Students will have to register online to access a food relief hamper
- The hampers aim to provide enough essentials for students to use across one week and includes dry goods, fresh fruit and veg, and other basic pantry items
- A survey will be conducted to capture student needs and help to inform the food needs of students and visa workers

Contacts:

For general Hamper Hub enquiries contact hamperhubs@ozharvest.org

For any media enquiries contact OzHarvest Media team media@ozharvest.org