



WIN EDUCATION

WENTWORTH INSTITUTE  
OF HIGHER EDUCATION

CRICOS CODE 03279M

# STUDY AND OTHER SUPPORT

## LEARNING SUPPORT

### YOUR LECTURERS

Your lecturers will be available for a period of one hour each week for **individual Zoom meetings**. The time will be advertised on the subject Moodle site. You can make a request for an individual Zoom meeting by sending an email from your WIN email to the lecturer.

Lecturers will also respond to **general email enquiries** sent from your WIN email.

### BELLA CARR FOR GENERAL STUDY SUPPORT

#### 1. "Live" Zoom sessions for all students – accessed in the newly created "Learning Support" module in Moodle

These are one hour each, twice per week, where any student can "drop-in" to the session if they would like to access learning and study support. The sessions are run in a similar way to the normal weekly class sessions you are currently attending on Zoom.

#### Areas covered will be:

- Researching for Assignments
- Essay Writing
- Report Writing
- Case Study Analysis
- Referencing

Bella is happy for students to make suggestions for other areas to be covered.

Bella will also have a **Discussion Board** for general questions and issues in the Learning support Moodle module.

Links to the sessions will be available starting in Week 6 in the **"Learning Support"** module in Moodle.

#### 2. Individual pre-arranged one-on-one Zoom sessions

Individual Zoom sessions with Bella are available from 9.45 am to 5.00 pm on Mondays, Wednesdays and Thursdays, if you would like help with learning and study support. Please send an email to Bella at [bella.carr@win.edu.au](mailto:bella.carr@win.edu.au) to arrange a suitable time.

3. You can also email Bella at any time for a written response to your query at [bella.carr@win.edu.au](mailto:bella.carr@win.edu.au)

## DEEPA THAPA FOR SPECIFIC SUBJECT SUPPORT

### 1. "Live" Zoom revision tutorials in introductory Accounting and Economics subjects

These are one hour each on Monday, Tuesday, Wednesday and Thursday from 1 pm to 2 pm, where any student can "drop-in" to the revision tutorial if they would like to access subject support in the introductory Accounting and Economics subjects for undergraduate and postgraduate degrees. The revision tutorials are run in a similar way to the normal weekly class sessions you are currently attending on Zoom.

Links to the revision tutorials are in the **individual subject sites** on Moodle.

#### The schedule is:

- Accounting 1A - Monday
- Accounting 1B - Tuesday
- Accounting for Management Decisions - Wednesday
- Economics for Business - Thursday
- Economics - Friday

Deepa also has a **Discussion Board** in each of the Moodle sites in each of the relevant subjects where she will respond to your questions and provide assistance on understanding the subject material.

### 2. Individual pre-arranged one-on-one Zoom sessions

These sessions are available if you would like an individual subject support session by Zoom, for the introductory Accounting and Economics subjects (undergraduate and postgraduate, as listed above). Times are 10 am to 3.15 pm Monday to Thursday, excluding lunch breaks and times when Deepa is running revision tutorials and other scheduled sessions.

Please send an email to Deepa at [Deepa.Thapa@win.edu.au](mailto:Deepa.Thapa@win.edu.au) to arrange a suitable time.

3. You can also email Deepa at any time for a written response to your query at [deepa.thapa@win.edu.au](mailto:deepa.thapa@win.edu.au)

## TECHNOLOGY SUPPORT

### EMAIL/IT:

If you have any issues with your WIN email or IT, please email [support@win.edu.au](mailto:support@win.edu.au)

### ZOOM:

For any problems with Zoom, including accessing Zoom sessions or recordings, please contact **Christopher O'Neill** at [christopher@win.edu.au](mailto:christopher@win.edu.au)

### MOODLE:

If you have any issues with accessing Moodle, please contact **Iris Weng** at [iris.weng@win.edu.au](mailto:iris.weng@win.edu.au)

## ADMINISTRATIVE/ GENERAL SUPPORT

For all general administrative queries including enrolment: [info@win.edu.au](mailto:info@win.edu.au)

If you are unsure where to send any query: [info@win.edu.au](mailto:info@win.edu.au)

For all matters relating to attendance and medical certificates, contact **Iris Weng**: [iris@weng@edu.au](mailto:iris@weng@edu.au)

## PERSONAL SUPPORT

### ONLINE LEARNING SUPPORT

**Deepa Thapa** is holding **individual Zoom meetings** if you would like to talk to her about **adjusting to attending and participating in online classes, and any other issues relating to studying in an online environment.**

Deepa is available 10 am to 3.15 pm Monday to Thursday, excluding lunch breaks and times when she is running revision tutorials and other scheduled sessions.

Please send an email to Deepa at [Deepa.Thapa@win.edu.au](mailto:Deepa.Thapa@win.edu.au) to arrange a suitable time. You can also email Deepa at any time for a written response to your query at [deepa.thapa@win.edu.au](mailto:deepa.thapa@win.edu.au)

### SOCIAL AND CULTURAL SUPPORT

**Deepa Thapa** is holding **individual Zoom meetings** if you would like to talk to her about any **social or cultural issues.** Deepa is available 10 am to 3.15 pm Monday to Thursday, excluding lunch breaks and times when she is running revision tutorials and other scheduled sessions.

Please send an email to Deepa at [Deepa.Thapa@win.edu.au](mailto:Deepa.Thapa@win.edu.au) to arrange a suitable time.

You can also email Deepa at any time for a written response to your query at [deepa.thapa@win.edu.au](mailto:deepa.thapa@win.edu.au)

### WELLBEING SUPPORT, COUNSELLING INFORMATION, GENERAL ADVICE ON WHERE TO GO FOR HELP AND ASSISTANCE

**Sue Bond, Registrar,** is holding **individual Zoom meetings** if you would like to talk to her about any general wellbeing or other issues and where to go for help and assistance, including counselling.

Please send an email to Sue at [sue.bond@win.edu.au](mailto:sue.bond@win.edu.au) to arrange a suitable time.

You can also email Sue at any time for a written response to your query at [sue.bond@win.edu.au](mailto:sue.bond@win.edu.au)

### SOCIAL NETWORK SITES FOR KEEPING IN TOUCH

Like our Wentworth Institute page in Facebook: <https://www.facebook.com/Winhiedu/>

WINSA page in Facebook (Students association): <https://www.facebook.com/winstudents/>

### STUDY NSW – INTERNATIONAL STUDENT WELFARE SERVICES HUB

<http://www.study.sydney/news-and-stories/news/covid-19-international-student-welfare-support>

**This site contains COVID-19 information, support and resources for international students, including:**

- Accommodation and housing
- Government services and support
- Emergency food assistance
- Charities and non-government organisations
- Mental health and wellbeing
- Australia's immigration and border arrangements
- Legal advice for international students
- Foreign embassies and consulates in Australia

### TEMPORARY CRISIS ACCOMMODATION FOR INTERNATIONAL STUDENTS

Please see: <https://www.service.nsw.gov.au/transaction/apply-international-student-covid-19-crisis-accommodation>

## DIVERSIFIED COMMUNITIES FOR COVID-19 HELP TO INTERNATIONAL STUDENTS

### 1. NRNA Australia (Non-Resident Nepali Association)

Contact Number: help desk at 1800 413 667

Email address: helpdesk@nrn.org.au

### 2. Hindu Council Of Australia

Contact Hindu Council of Australia for free groceries. Please contact as text message only at 0425290316

Email address: info @ hinducouncil.com.au

### 3. Khalsa Aid (INGO based upon Sikh principle of "Recognize the whole human race as one")

Email: info@khalsaaid.org

Contact: 0044 (0) 1753 567 457

### 4. Guru Nanak's Free Kitchenette Sydney -GNFK Sydney

Contact email: gnfks2013@gmail.com for free food and groceries

Facebook link: <https://www.facebook.com/gnfks/>

### 5. Helping Hands 4 students/Migrants

If anyone out there feels left out without help and needs any kind of help please contact Mandy Kang through messages on 0452398299 (strictly only messages please). They will definitely give a response though it may not be an instant response.

## CORONAVIRUS MENTAL WELLBEING SUPPORT SERVICE

**Beyond Blue** has a free support service **Coronavirus Mental Wellbeing Support Service** which is designed to help with the mental health impact of the pandemic, including fear, financial and family stress, anxiety, loneliness, and ways to deal with job loss and financial worries.

The service offers a 24/7 dedicated counselling service by phone, staffed by trained mental health professionals who are briefed on the pandemic response. The phone number is **1800 512 348**.

In addition to the phone counselling service, it offers online wellbeing tips and self-help tools.

## STUDY IN AUSTRALIA INFORMATION

The Australia Government's Study in Australia website provides COVID-19 information and support resources for international students. <https://www.studyinaustralia.gov.au/English/student-support>

## LUNCHTIME EVENTS

As classes are running remotely this semester, we have introduced a new Lunchtime Events Series to encourage the social interaction we are all missing! **Each day from 1-2PM**, students and staff are invited to attend a zoom activity. The activities themselves cater to a wide range of interests. They include academic workshops to improve your performance, personal development and health, interesting interviews hosted by our **Dean, Dr Keri Spooner** and exciting games. These activities will allow you to get to know your fellow peers and staff and have some fun from the comfort of your home.

Weekly timetables can be found on the '**Learning Support Resources & Lunch Time Series**' Page in your WIN Learning (<https://winlearning.learnbook.com.au/course/view.php?id=852>) along with zoom links and recordings, allowing you to look back on the events that have taken place. Additionally, you can refer to the Wentworth Institute of Higher Education Facebook page and your WIN email daily, to remind you of the exciting activities on offer.

**We look forward to seeing as many of you as possible in Semester 2!**