



SOME FREQUENTLY ASKED QUESTIONS AND ANSWERS

1. How do I participate in my virtual classroom?

All students are required to use Zoom in order to participate in their virtual classroom. You need to make sure that you have internet access and a device capable of using Zoom.

2. How will the lecturer check/mark the class attendance?

Some of the lecturers will mark the attendance during the online class, some of them will mark the attendance based on the names in the discussion forum. Please make sure you put your student ID and full name under the weekly discussion forum during the official class time.

3. If I have queries regarding attendance, who do I contact?

For all matters relating to attendance and medical certificates, contact Iris Weng: iris@weng@edu.au

4. If I would like information on personal support (e.g. social issues, cultural, or adjustment to attend online classes or any other related areas), who do I contact?

You can email Deepa (deepa.thapa@win.edu.au) to book an appointment to talk to her via Zoom meetings.

5. What study support services are available at WIN?

Deepa (deepa.thapa@win.edu.au)

Subject specific Revision Tutorials are held Monday to Thursday from 1pm to 2pm for Introductory Accounting and Economics students via Zoom. Individual pre-arranged one to one Zoom sessions are also available. For further details, email deepa.thapa@win.edu.au

Bella Carr (bella.carr@win.edu.au)

General study support sessions are held twice per week (areas covered include researching for assignments, essay writing, referencing, etc) via Zoom. Individual pre-arranged one to one Zoom sessions are also available. For further details, email bella.carr@win.edu.au

6. Do we have counselling or wellbeing support available?

Sue Bond, Registrar, is holding individual Zoom meetings if you would like to talk to her about any general wellbeing or other issues and where to go for help and assistance. Please send an email to Sue at sue.bond@win.edu.au to arrange a suitable time.

7. Are there any social network sites to be in touch?

Like our Wentworth Institute page in Facebook:

<https://www.facebook.com/Winhiedu/>

WINSA page in Facebook (Students association):

<https://www.facebook.com/winstudents/>

8. What are other important contact details I need to know?

For administration/general support: info@win.edu.au

For technology support: support@win.edu.au

For Zoom support: christopher@win.edu.au



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OF HIGHER EDUCATION

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